



Provincial Job Description

TITLE:
(346) Support Services Worker

PAY BAND:
4

FOR FACILITY USE:

SUMMARY OF DUTIES:

Provides support services throughout the facility.

QUALIFICATIONS:

- ◆ **Grade 10**

KNOWLEDGE, SKILLS & ABILITIES:

- ◆ **Basic computer skills**
- ◆ **Communication skills**
- ◆ **Interpersonal skills**
- ◆ **Food safe certificate**
- ◆ **Valid Driver's license**

EXPERIENCE:

- ◆ **Previous: No previous experience.**

KEY ACTIVITIES:

A. Dietary

- ◆ Sets and cleans tables.
- ◆ Assists in dining room (e.g., serve/feed residents, mop floors).
- ◆ Assists in kitchen (e.g., clean stove, wash dishes, peel vegetables).
- ◆ Sets up afternoon lunch cart and serves to residents' rooms.
- ◆ Ensures proper hydration.
- ◆ Picks up groceries.

B. Exercise and Walking Program

- ◆ Assists residents with mobility (e.g., walking, transferring, care and use of mobility aids).
- ◆ Assists with range of motion exercises for residents.
- ◆ Provides input to Occupational Therapist regarding resident mobility/exercise needs.
- ◆ Maintains resident charts regarding mobility.

C. Related Key Work Activities

- ◆ Porters residents to and from meals and activities.
- ◆ Assists residents at programs and activities (e.g., church).
- ◆ Answers telephone and takes messages.
- ◆ Picks up and delivers mail.
- ◆ Delivers towels to the Therapy Department.
- ◆ May show others how to perform tasks or duties by familiarizing new employees with the work area and processes.
- ◆ May distribute meals-on-wheels to clients.

The above statements reflect the general details considered necessary to describe the principal functions of the job and shall not be construed as a detailed description of all related work assignments that may be inherent to the job.

Validating Signatures:

CUPE:

SEIU:

SGEU:

SAHO:

Date: November 6, 2019